

## **GRIEVANCE REDRESSAL COMMITTEE**

Ref. No.: As per norms in appendix-6 of AICTE Approval Process Handbook 2019-20, Grievance Redressal Committee in the college/Institute. (As per All India Council for Technical Education (Establishment of Mechanism for Grievance Redressal) Regulations, 2012, F. No. 37-3/Lega112012, dated 25.05.2012) has been constituted.

### **COMPOSITION OF GRIEVANCE REDRESSAL COMMITTEE:**

<b>S. No.</b>	<b>Name of Member</b>	<b>Designation</b>	<b>Role in committee</b>	<b>Contact No.</b>
1.	Mr. Shiv Narayan	Assistant Professor	Chairperson	8765530650
2.	Dr. Adil Ahmad	Associate Professor	Member	9811859758
3.	Mr. Prabhu Dayal Rajan	Assistant Professor	Member	9123101241
4.	Mr. Shekhar P. Kushwaha	Assistant Professor	Member	7300980430
5.	Ms. Avantika Tyagi	Assistant Registrar	Member	8585915752

### **OBJECTIVE:**

- To provide an avenue for the aggrieved students to redress their individual grievances to have a healthy atmosphere among students, staff and management in the Institute.
- To comply with the AICTE Regulations to provide for establishment of Grievance Redressal Committee in each Institute approved by AICTE.

### **RESPONSIBILITIES:**

- Committee members meet once a month to discuss and resolve the grievances, if any received in writing from the concerned students.
- To maintain the minutes of the meetings and submit the copy of the same to the principal.
- To convey the decision of the committee to the aggrieved students in writing to the principal.

All aggrieved students, their parents and others may henceforth approach to the Grievance Redressal Committee of the Institution in the first instance; and if they are not satisfied with the decision of the committee, they may send their appeals to the "OMBUDSMAN" appointed by the University directly. The 'OMBUDSMAN' shall exercise its powers to hear those grievances and ensure its disposal within one month of the receipt of the appeal.

This committee will be in force from the date of the issued of this order till further orders.



**Dr. Pradeep Kumar Sharma**  
**Principal**  
**Accurate College of Pharmacy**